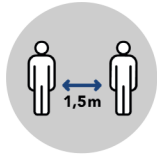


SAFETY AND CLEANLINESS PRINCIPLES

GUEST AND TEAM MEMBER HEALTH

Our main focus is the health and safety of our guests and employees.



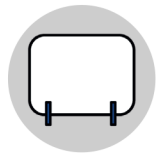
1,5 m **social distancing**



Regular **hand washing**



Personal Protective Equipment is strictly required



Plexiglass screens



Hand sanitiser at disposal



Floor stickers, information boards & signage

ORGANISATION

Reduction of maximum capacity to ensure social distancing



Restaurant & Bar



Meeting rooms and common areas



Team member workspaces

DAY-TO-DAY MANAGEMENT



Cleanliness policy and department-specific **hygiene procedures**. Teams have received **specific-training**.

ROOM AND COMMON AREA CLEANING AND DISINFECTION



Cleaning and disinfection protocols for all common spaces, meeting rooms, bedrooms and team-member working areas, with additional focus on **frequently touched surfaces**.



Linen will be **treated** following the hygiene procedures.

FACILITIES



Breakfast, lunch and dinner **alternatives** are **available**, including **take-away options**.

Food & Beverage outlets, meeting rooms and common areas are opened following the latest government guidelines.

FLI PROPERTIES

- Holiday Inn Gent Expo
- Mercure Antwerp City South
- Holiday Inn Express Antwerp City-North
- Mercure Antwerp City Centre
- Astoria Hotel Antwerp
- Holiday Inn Hasselt
- Holiday Inn Express Hasselt
- Mercure Liège City Centre